REPLACEMENT SHEET Çustomer Business Interface Interface Telephone Telephone 9 11 Messaging Wab/Wap Voice External Geteways Gateway Gateway Gateway 7 WebWAP Messaging Voice Custom Connector Connector Connector Connector -10 36 External System Logic Processing Unit System Connector External System 37 System Connector Geo Indexed Database Figure 1

REPLACEMENT SHEET

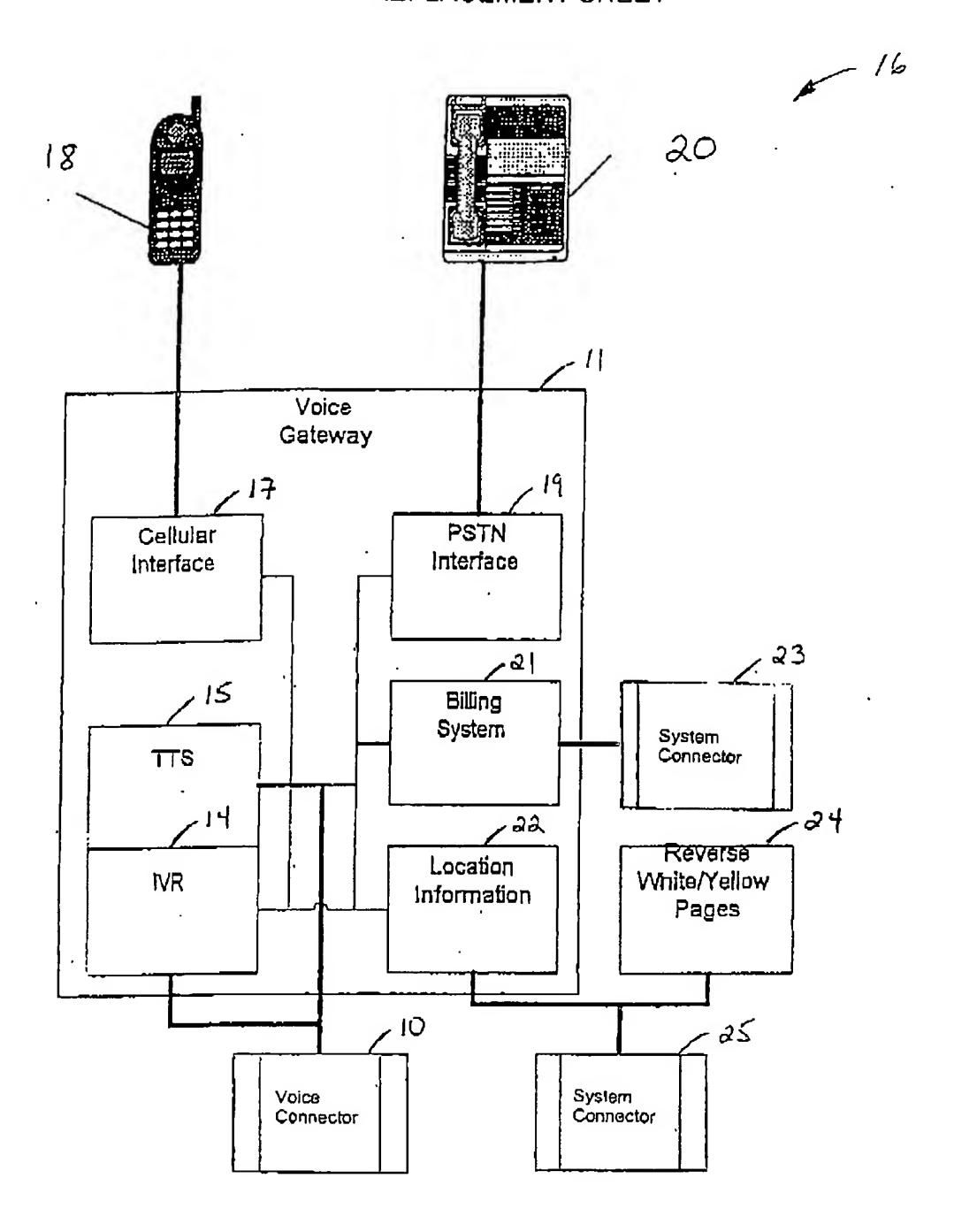


Figure 2

REPLACEMENT SHEET

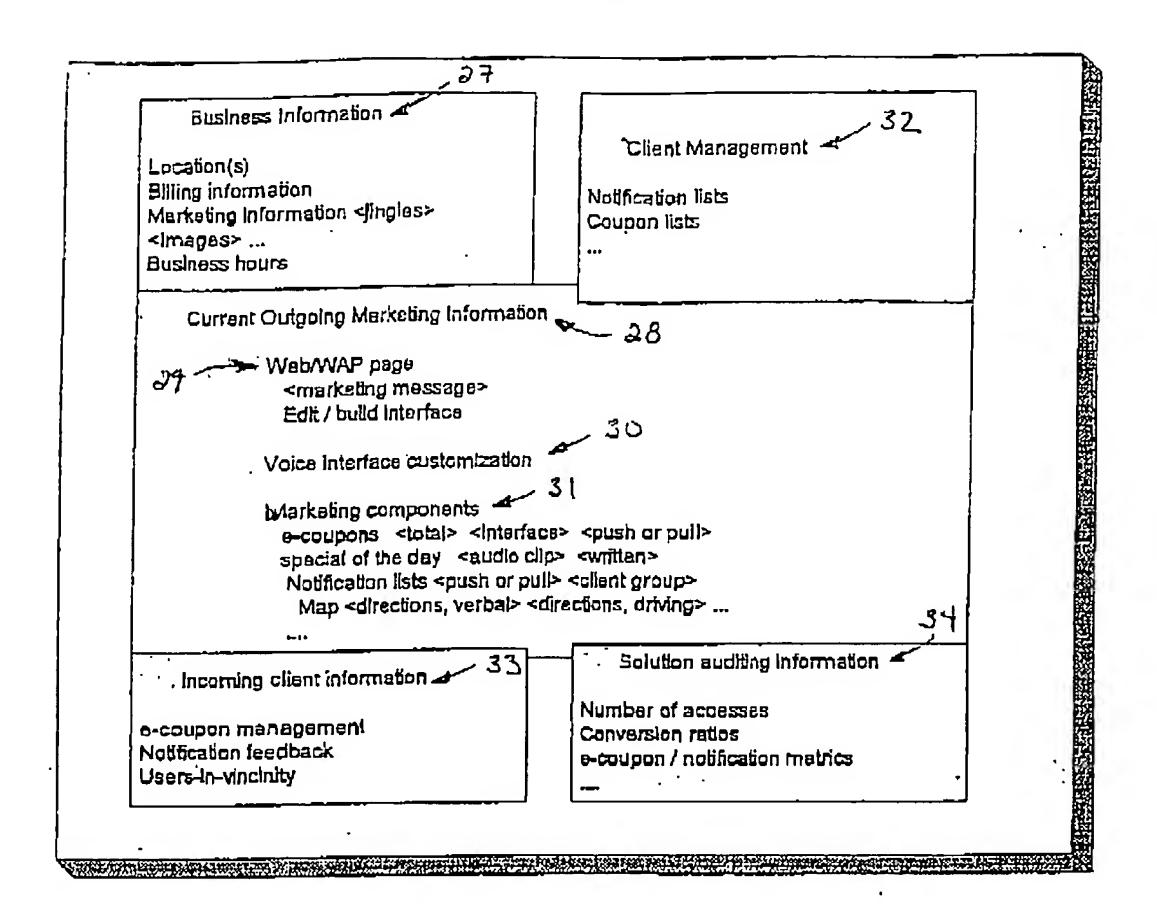


Figure 3

REPLACEMENT SHEET

